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King's College Hospital NHS NHS Foundation Trust

Supplementary Update Croydon Health and Social Care Scrutiny Sub-Committee 20th November 2018

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Community Special Care Dentistry

- Commissioned by NHS England to provide community dental services (CDS) on referral to children and adults with additional needs across 9 South London Boroughs. Annual contract value £8M.
- The service works to a NHS England's pan London CDS service specification with agreed referral criteria.
- The service provides clinical triage of all paediatric dental referrals from General Dental Practitioners (GDP)s and General Medical Practitioners practising in the 9 Boroughs.
 - The service is now delivered from 17 community health centres and a mobile dental unit.
 - The service also provides a domiciliary dental service, oral health promotion in local schools, children's centres and care homes and conducts screening for special schools and epidemiology surveys.



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Activity data 2017/18

The service – appointments and new referrals

The department delivered treatment via 35,340 appointments

Parkway provided 1100 appointments

The department received 13726 new referrals

• 2868 adults, 10858 children

The service in Croydon - referrals

- 334 adults, 1713 children
- Accepted for treatment 268 adults, 1402 children

The service at Parkway – clinic utilisation

- Service average 62%
- Parkway 50%

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Service provision across sites

Continuing care - Patients previously attending Parkway Health Centre continue to have access to the full service offer (as applicable).

Improved quality of care – Patients also benefit from a higher standard of sites, equipment and better access to treatment options.

Our service and sites

- Home visits provided 5 days per
- ້ຫ week via domiciliary teams.
 - Patient transport available to take eligible patients to and from appointments.
 - All sites are accessible
 - Wheel chair tippers and hoists are available in a number of sites.

Improvements for Parkway patients

- Inhalation sedation
 available
- Move from decontamination and infection control essential standards met to achieving best practice (Health Technical Memorandum - HTM 01/05)
- Sites with two surgeries offer better safety for patients and peer support for clinicians



The Trust reported a year to date deficit of £89.9m

Trust wide financial recovery plan in place and all services required to contribute via savings.

Community Special Care Dentistry contribution Savings target 2018/19 for Community Special Care Dentistry £430K

- To be achieved by consolidation of premises and natural reduction when staff retire or resign
- Recurrent leasing and staff costs saving through leaving two sites in the network